

#: Description:

1.	Calibration System: All Inspection Measuring & Test Equipment used by the Supplier during in-process and final inspection to make a compliance evaluation shall be calibrated to the national standard (NIST).
2.	Special Processes: Provider shall provide certifications for all special processes and nondestructive test results performed with each shipment. The certificate shall identify the processor, process used, controlling specification & revision, and the results of test or measurement performed. Provider used shall be an IFE Products and/or Customer approved source for said Processes. These include operations subject to process controls such as: coating, joining, heat treating, cleaning, non-destructive test, etc. The Provider shall be approved as per above to perform specific required Special Processes, or use Special Process vendors acceptable to IFE Products and IFE Products customer.
3.	Workmanship Quality: Manufactured product shall be free from burrs, and sharp edges.
4.	Control of Drawings & Specifications: The Provider shall ensure that the drawings and specification are the relevant revision status specified on the Purchase Order. The Provider shall comply with any special requirements requested by IFE Products regarding the control of drawings and specifications.
5.	Limited Shelf-Life Items: Materials with limited shelf life (epoxy, paint, adhesives, etc.) shall indicate the date of manufacture, lot number and applicable specification on the container. The Provider shall supply life limited product with at least 85% of the life remaining.
6.	Material Substitution: Unauthorized material substitutions are not permitted without IFE Products written consent (Boeing Clause D607)
7.	Reporting Discrepancies: Discrepancies, omissions, and the need for clarifications or interpretations of any nature encountered by Provider in respect of furnished drawings or engineering data will be brought to the attention of IFE Products for resolution (Boeing Clause M000)
8.	Quality/Inspection System: Provider shall maintain a quality/inspection system that will ensure all goods and services conform to contract requirements whether manufactured or processed by Provider or procured from Sub-Tier Providers (Boeing Clause Q010)
9.	Changes in Process, Product or Location: Provider shall notify IFE Products of intended or actual changes that may affect the quality of delivered goods and services. This includes: Changes to the Quality Management System, the Manufacturing Line, Facility Location, Processes, or Natural Disasters. Quality data and/or approved design data to be available in the English language (Boeing Clause Q011S)
10.	Digital Product Definition (DPD): Provider is required to obtain approval as a Digital Product Definition (DPD)-capable Provider if Provider receives, downloads, and/or uses Computer Aided Design (CAD) geometry in any format (Boeing Clause Q029)
11.	Certificate of Conformance: Provider's acceptance of IFE Products purchase order certifies that the materials and processes supplied under the purchase order shall be or have been controlled and inspected in accordance with IFE Products purchase order and they meet the specified order requirements, referenced specifications and drawings. Provider must provide a Certificate of Conformance for all orders and lots, verifying that all products and lots meet those requirements. All products and lots must be clearly identified and labeled and must be traceable to and linked to the Certificate of Conformance (Boeing Clause Q091)
12.	Counterfeit Parts: The Provider shall certify that only new and authentic materials are used in products or goods delivered to IFE Products and that the products/goods delivered contain no Counterfeit Parts (Boeing Clause Q132)
13.	Right of Access: IFE Products, its customers, and regulatory authorities shall be granted the right of access to all Provider and sub-tier Provider facilities and records involved in fulfilling the Purchase Order requirements to ensure conformance with the requirements (Boeing Clause Q182)
14.	Foreign Object Debris/Damage: Provider is required to establish and maintain a Foreign Object Debris/Damage (FOD) prevention program that employs appropriate housekeeping practices to assure timely detection and removal of residue/debris generated, during operations and normal daily tasks (Boeing Clause Q186)

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15.	Provider Corrective Action: Provider shall, on request, provide statements of corrective action on nonconformities or failures of Provider's goods or services (Boeing Clause Q224S)
16	Record Retention: Provider shall maintain records of inspections, tests, and process controls called for by this contract. Unless specified elsewhere in contracts or attachments, these documents shall be on file, stored and protected in such a manner that they remain legible, readily identifiable, and readily available to IFE Products for no less than 3 years. (Boeing Clause Q300)
17.	Letter of Disclosure: When a nonconformance is determined to exist, or is suspected to exist on goods and/or services provided to IFE Products under this Contract, Provider shall provide written Post Delivery Notification Letter or Letter of Disclosure (Boeing Clause Q320)
18.	Nonconforming Products and Materials: Provider shall obtain IFE Products prior written approval with respect to the disposition of any nonconforming products or materials supplied, that does not meet engineering drawing or documents under contract or Purchase Order. If nonconforming materials are present, and the materials are deemed acceptable or useable by the Provider, it is still the responsibility of the Provider to inform IFE Products so that a determination can be made for the use of said materials (Boeing Clause Q837)
19.	Packaging and Handling: At a minimum, the Provider shall package all material in a manner that will ensure protection against corrosion, oxidation, deterioration and physical damage during shipment. Electrostatic sensitive product shall be pack in an ESD protective bag. In addition, when materials delivered are lot-controlled and multiple material lots are shipped, each lot shall be separately packaged and identified (Boeing Clause Q302)
20.	Flow down to Sub-Tier Providers: Providers shall flow-down to Sub-Tier Providers the applicable requirements as required by the purchase order either specifically or by reference (Boeing Clause H202)
21.	Confidentiality: Providers shall hold all information received from IFE Products in confidence and no third-party request for information will be authorized unless approved, in writing, by IFE Products (Boeing Clause I001)
22.	External Provider Awareness: Providers are to ensure that they have a process in place to make persons aware of: <ul style="list-style-type: none"> a. Their contribution to product or service conformity. b. Their contribution to product safety. c. The importance of ethical behavior.

Acknowledgement:

The Seller shall validate that it intends to meet all mandatory External Provider Terms & Conditions (EPTC) called out in specific purchase orders, that apply to the Seller's products or services, by signing and returning this page back to **IFE Products**. If Seller cannot meet every one of these requirements applicable to their products, then the Seller shall inform IFE Products prior to agreeing to sell those products or services.

The Seller acknowledges receipt, acceptance, and understanding of the IFE Products AS9100 External Provider Terms & Conditions Agreement. IFE Products may consider this acknowledgement a requirement for doing business with the Seller. Please complete the fields below and fax (this page only) to IFE Products at 1-847-844-1068, Attn: Purchasing. You can also email (this page only) to admin@ifeproducts.com.

Company:			
Name:		Title:	
Signature:		Date:	